

Purpose

This policy outlines Achieve Australia's committed to providing comprehensive and person-centred health support to individuals with disability. Our Clinical Governance Framework underpins our commitment to every person we support (client) that we will deliver high-quality support that aligns with their individual needs, preferences, and goals.

We recognise the existing disparities in health outcomes and healthcare access for people with disability and therefore prioritise the implementation of systems, responsibilities, relationships and evidence-based practices to optimise the health and well-being of our clients and their access to health care. Through effective communication, collaboration with healthcare practitioners and services, and a commitment to ongoing quality improvement, we strive to empower people with disabilities to achieve the highest possible level of health and independence.

This policy underscores our dedication to promoting inclusivity, dignity, and respect in all aspects of healthcare delivery for people with disabilities.

Scope

This policy applies to all Achieve Australia employees, volunteers, and subcontractors in New South Wales in relation to the delivery of health supports, including complex health supports and medication management, to clients of Achieve Australia.

Relevant Legislation

Refer to Achieve Australia's Legislation Register

Reference Documents

- United Nations Convention on the Rights of Persons with Disabilities
- Commonwealth Disability Discrimination Act 1992
- NDIS Code of Conduct
- NDIS Practice Standards and Quality Indicators 2021

- NDIS Practice Standards: High intensity support skills descriptors, Guidance for NDIS providers and auditors 2022
- NDIS Practice Alert: Comprehensive Health Assessment 2021
- Achieve Australia’s Capability Framework
- Achieve Australia’s Clinical Governance Framework
- Achieve Australia’s Clinical Procedures

Policy Owner	Chief Operations Officer
Approved By	Chief Executive Officer
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